

## PRACTICE HOURS

### Monday to Friday:

9.00 am - 1.00 pm, 2.00 pm - 6.00 pm

If you have to cancel an appointment, please give us 48 hours notice so that we can offer the time to someone waiting for treatment. We may make a charge for short notice cancellations or missed appointments.

## EMERGENCIES

In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a patient in pain on the same day.

If you require emergency treatment outside surgery hours, please telephone the practice where you will hear a message detailing the specific arrangements for that day.

## SAFETY

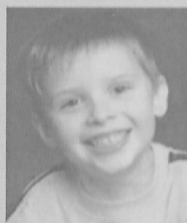
We take all necessary precautions to safeguard you and our staff. We follow recommended guidelines with regard to sterilisation of instruments and the use of disposable items, e.g. gloves and needles. We are happy to answer any questions you may have in this regard.

## HOW DO I REGISTER?

Please call in at the practice where an agreement will be completed. This will require your signature and bank account details for a Direct Debit Mandate. Direct debits are collected from your account on the last working day of each month.

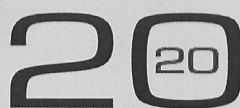
*If you have any queries, please ask any of our staff.*

## YOUR CHILD'S DENTAL CARE



Children are born free of dental disease, yet by adulthood 95% of the population have active gum disease and most people have experienced some tooth decay and even tooth loss. It is our belief that disease can be prevented. Our aim is to provide your child with the best dental care to secure their dental health.

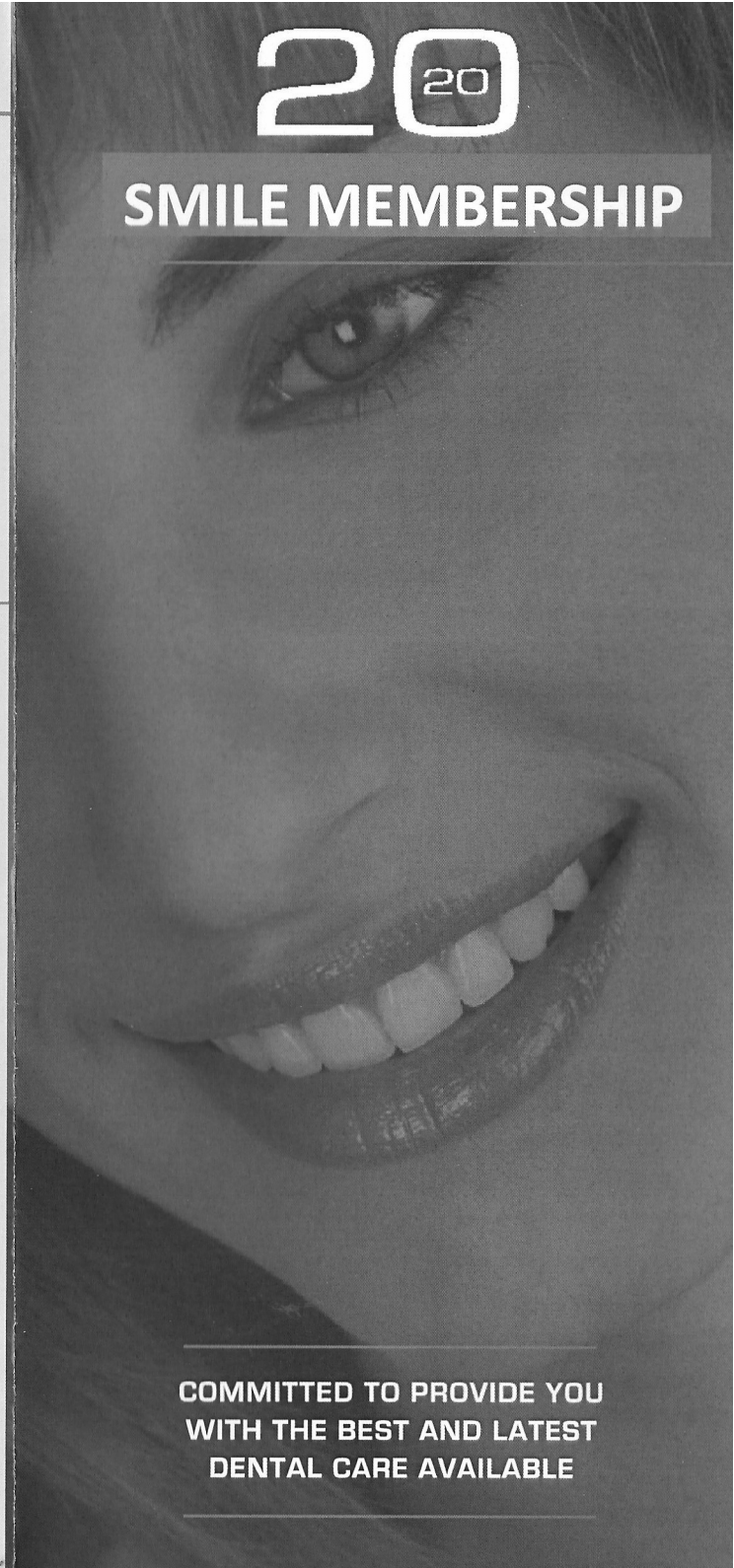
We ask our patients to register their children from age 2 so that we can see them twice a year on the NHS to help them grow up free from dental disease. However, if they do need treatment, we can offer them alternatives not generally available on the NHS, such as mercury-free white fillings. To the children of members of our Dental Health Plans we can offer these alternatives on the same terms as their parents.



20 Cheap Street, Newbury,  
Berkshire RG14 5DD  
Tel: 01635 569291

# 20

## SMILE MEMBERSHIP



COMMITTED TO PROVIDE YOU  
WITH THE BEST AND LATEST  
DENTAL CARE AVAILABLE

# 20<sup>20</sup>

## DENTAL HEALTH PLAN

Whether you are new or an existing patient, we would like to thank you for considering our practice. At 20/20 we provide high-quality treatment in a friendly environment. We are committed to continuing dental education and keeping abreast of the latest developments in modern dentistry. We encourage preventative techniques, helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease.

We are delighted to offer the Dental Health Plan, our own membership scheme, which enables us to provide you with the treatment and support necessary to control dental disease and restore your mouth to full dental health.

### *Our modern health-promoting approach with continuing care means:*

- Fewer fillings
- Less dental decay
- Less likelihood of toothache
- More attractive teeth
- More choices
- Reduced costs
- Keeping your own teeth for life

ENJOY DENTAL HEALTH FOR LIFE!

## YOUR CHOICE FOR DENTAL CARE WITH US

As individuals we are having to make more and more provision for our own health needs. We believe that the best way of making treatment affordable, without compromising our high quality of care, is to offer you membership of our own Dental Health Plan, which provides the following benefits:

- A convenient payment scheme for Dental Health reviews
- Greater choice of treatment materials
- More time to help prevent decay and gum disease
- An extended payment facility to spread additional costs
- Substantial discounts on additional treatments and sundries

## BRONZE SMILE MEMBERSHIP

### Monthly charge - £16.00

Up to 2 dental health reviews including hygiene work, and providing: clinical examinations, professional cleaning, periodontal advice, x-rays and the use of preventative techniques to reduce decay and gum disease.

Assessment of emergencies and dental pain will be carried out at the practice during normal surgery hours. All treatment planning for your future dental needs. Production of study models when required. All subsequent remedial work within 12 months of recommended restorative work.

- 10% reduction off any laboratory-based treatments required, i.e. crowns, bridges and dentures
- 10% reduction off any fillings

- 10% reduction off other dental work (extractions, etc)
- 10% reduction off oral hygiene products purchased at the surgery

## THE EXTENDED DENTAL HEALTH PLAN

We have a range of 20/20 Smile membership plans tailored to your individual dental needs.

## EXTENDED PAYMENT SCHEME

For plan members whose additional treatment costs more than £250, we offer the convenience of being able to spread the payment over 10 months by simply adding the fee to the existing direct debit. Please note our normal discount rate is not available when the extended Payment Scheme is used. A deposit may be required. Use of the Extended Payment Scheme is entirely at the discretion of the dentist. Our staff will be pleased to discuss the details with you.